



Player Set-up Guidelines

PCs

Minimum Technical Specs.

Operating System Windows 8/10/11, macOS 10.13 or above, and Linux Quad core CPU or superior, 8GB RAM and a minimum 64GB free storage.

Please follow the steps below to set up your PC or Laptop:

Detailed operations may vary depending on your device.

Start/Settings/System:

Power & Sleep -> Screen and Sleep update to Never action

Connections/Wi-Fi-configure Wi-Fi (bandwidth to be between 6Mbps & 10Mbps)

Sound -> Configure System sounds to Zero

Download Google Chrome (<https://www.google.com/chrome/>)

Open Chrome:

Find customer.naistro.com

Open the **Naistro** Player App in your Google Chrome Browser

To ensure uninterrupted audio playback on the player app, click on "Show information of site" located on the left side of the URL in the navigation bar. From there, set the "Sound" property to the "Allow" option. This will enable the player app to play audio smoothly without any issues.

** Memory (RAM) usage on devices is highly dependent on applications running on the device at a given time, hence it's best to have higher or close unnecessary applications

** For PC's with Linux operating system distributions are several and we recommend Ubuntu or CentosOS variants of release versions later than 2020

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iOS

Minimum Technical Specs.

Operating System iOS 12+, macOS 10.13 or above, 4GB RAM and a minimum 16GB free storage.

Please follow the steps below to set up your iOS Device:

Detailed operations may vary depending on your device.

Initialize iPad

Settings -> Configure Wi-Fi (Bandwidth to be between 6Mbps & 10Mbps)

Notification sound -> Change to silent

Silent/DND -> DND (Do Not Disturb)

Sound & Haptics -> Mute the volume

Settings -> Display & Brightness -> Auto-Lock -> Never.

Download the [Naistro](#) Player App from the App Store.

Open the [Naistro](#) Player App in the home of your iOS device

Appreciate your coordination

** Memory (RAM) usage on devices is highly dependent on applications running on the device at a given time, hence it's best to have higher or close unnecessary applications

** iOS devices tend to enter sleep mode for certain peripherals, including networking and storage, if they are not connected to a power source. To prevent sleep mode activation and ensure uninterrupted usage, please keep iOS devices plugged into a power source while using the Naistro player.

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Player Set-up Guidelines

Android Tablets & TV Boxes

Minimum Technical Specs.

Android Operating System 6.0 & above, 4GB RAM and a minimum 16GB Free Storage.

Please follow the steps below to set up your Android Device:

Detailed operations may vary depending on your device.

Initialize tablet

Settings/Connections/Wi-Fi -> Configure wi-fi (Bandwidth to be between 6Mbps & 10Mbps)

Notification sound -> Change to silent

Silent/DND -> DND (Do Not Disturb)

Sound Mode -> Change to mute

System Sound -> Change to disabled all

Use volume keys for media -> Change to enabled

Display & Brightness -> Sleep -> Never

Download Google the [Naistro](#) Player App from the PlayStore

Open the [Naistro](#) Player App in the home of your tablet

** Memory (RAM) usage on devices is highly dependent on applications running on the device at a given time, hence it's best to have higher or close unnecessary applications

** Android CPUs are released continuously in multiple variants and the mediatek processor is specifically a low end budget processor which should be avoided. We will update for any discovered similar processors which do not meet the requirements

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